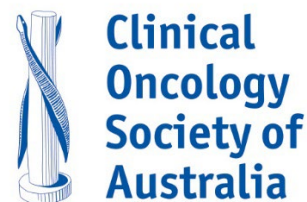# Automatic Annual Membership Renewal
Terms and Conditions

COSA membership is for a financial year valid from **1 July to 30 June**.

COSA Members have the option of annual renewal fees to be automatically deducted from their nominated credit card.

During the renewal process, and for new members joining for the first time, if you wish to opt in to automatic annual membership renewal please choose 'Yes' from the 'Enable automatic annual renewal' drop down option.

If you do not opt in for automatic annual membership renewal you will need to renew each year via the COSA website www.cosa.org.au

Terms

By opting in for automatic annual membership renewal, you hereby authorise COSA to:
- Renew your COSA membership annually
- Charge the applicable membership fee to the credit card that has been securely stored with our payment gateway, SecurePay

Conditions

- If your credit card details change please log in to the COSA website and update them via "My Membership / Billing Information" in your member dashboard
- Automatic renewals will be processed during the month of July each year, but no later than 31 July; COSA will notify you at least 10 business days prior to processing
- If you do not wish to proceed with automatic renewal for an upcoming membership year, you must opt out no later than 30 June. To opt out, please log in to the COSA website and update your payment preferences via "My Membership / Billing Information" in your member dashboard or alternatively contact COSA via cosa@cancer.org.au
- For every payment, we will use the credit card that has been securely stored with SecurePay. It is the member's responsibility to ensure that the details stored are current and correct
- If payment of your membership fee is declined due to the card being cancelled, invalid, expired or having insufficient funds, COSA will notify you via email and/or phone
- If attempts to contact you for a valid credit card are unsuccessful, Auto Renew will be disabled, and you will receive your renewal notices and reminders via our normal renewal process
- To change your membership type, eg to a Nursing membership, you will need to notify COSA by 30 June in writing to cosa@cancer.org.au